SFA Export Library Market Reports on Food Import Regulations and Standards

Country of Origin	Singapore (SG)
Country of Destination	Oman (OM)
Food Product Category	Milk and Dairy Products
Product Code	HS Codes: 0401 - 0406, 1901, 2105, 22029910, 22029930

The information in this document has been compiled and provided by the Singapore Food Agency (SFA). SFA emphasises that importers and exporters have the responsibility to find out the import requirements of destination countries/regions/markets. Exporters are advised to confirm with their importers on the import requirements and eligibility of their product before exporting.

SN	Sub-header	Details
1	**Product eligibility/ ineligibility**	Dairy products are eligible for export from Singapore to Oman.
2	**Importing country authority**	Ministry of Agriculture, Fisheries and Water Resources (MAFWR) is initiated to enrich the fields related to agriculture, livestock, and fisheries. It is responsible for protecting agricultural and livestock resources from diseases. The Ministry aims to provide a sustainable food security in Oman. They provide services including permits for imports into Oman. Directorate General for Standards and Metrology (DGSM) under Ministry of Commerce, Industry and Investment Promotion (MOCIIP) is responsible for establishing national standards and regulating imports and exports. Omani standard specifications may be purchased online via its Standards Store. DGSM will also adopt GCC Standardization Organisation (GSO) standards to ensure regional alignment and compliance with the best practices. GSO standard specifications may be purchased online via its Standards Store. Oman is a member of the Cooperation Council for the Arab States of the Gulf, commonly referred to as the Gulf Cooperation Council (GCC). It is a regional, intergovernmental political and economic union that consists of Bahrain, Kuwait, Oman, Qatar, Saudi Arabia, and the United Arab Emirates. GCC countries are also members of the World Trade Organization (WTO) and are bound by the agreed obligations.

3	**Pre-export approvals by the importing country**	**Product Registration** Ministerial Resolution No. 2024/69 issuing the regulations for registration, advertising and promotion of food products require all imported food to be pre-registered with the Food Safety and Quality Centre of Oman, effective from 1 Jan 2025. **Establishment Registration** Export registration is required prior to undertaking any export activities. The registration could be done through the Bayan System (eCustoms Services Portal) by the importer in Oman or the exporter in Singapore. The system managed by the Directorate General of Customs is applicable for both fresh as well as processed food products. More details are found here. **Import Permit** It is necessary for the importer to apply for a veterinary permit to import animal products (including meat and milk and milk products) before importing. The Ministry has the right to refuse to issue the license or cancel any license it has previously issued.
4	**Export certificates for food**	**(1) Health Certificate** An Export Health Certificate issued by the Singapore Food Agency (SFA) is required for each consignment. For exports that require an Export Health Certificate, you may forward the import permit / conditions to SFA here. According to the GCC Guide for Control on Imported Foods, the Health Certificate issued by the competent authority in Singapore shall comply with the following requirements: - The milk and milk products are in conformity with the requirements of Gulf Countries Council (GCC); - The milk and milk products have been derived from healthy animals that are subject to the official veterinary service inspections and are in compliant with requirements of GCC; - The milk and milk products were processed in accordance with the requirements of GCC, at an establishment that has been subjected to inspections by the Competent Authority and implements a food safety management system based on HACCP principles or an equivalent system;

		- Good veterinary practice has been applied in use of veterinary medicines (including growth hormones) and agriculture chemicals in live animals and any residues in milk or milk products comply with requirements of GCC. SFA has issued the Export Certificate to industry players for the purpose of facilitating trade. Under such trial shipments, Singapore manufacturers are required to send samples of the consignment due for exports for laboratory testing by SFA-recognised testing bodies under the Laboratory Recognition Programme. The test parameters are total plate count, total coliform count, *Salmonella spp*, *Listeria monocytogenes*, cesium-134, cesium-137, and iodine-131. And the test results would be included in the SFA Export Certificate. **(2) Halal Certificate** Majlis Ugama Islam Singapura (MUIS) is accredited by GCC Accreditation Centre in accordance with GSO 2055-2:2021 for certain food manufactured products acceptable to United Arab Emirates, Bahrain, Saudi Arabia, Oman, Qatar, Kuwait, and Yemen. The scope of halal accreditation did not include slaughtering animals. **(3) Certificate of Origin** According to Free Trade Agreement Between the governments of the countries of the Cooperation Council for the Arab States of the Gulf and the government of the Republic of Singapore, as ratified by Royal Decree 8/2009, an original Certificate of Origin is required with each shipment. **(4) Supporting Documentation for Any Labeled Claims** According to GCC Guide for Control on Imported Foods, supporting documentation for any labeled claims (nutrition claims, health claims, and other claims) is required. Nutrition and health claims for food shall only be acceptable if claim and wording have been approved by internationally recognized scientific bodies (such as scientific journals). As part of the product matching process, Oman importers should submit a request via email to MAFWR for food labelling and food product laboratory testing compliance. **(5) Inspection of Imported Foods**

		As part of the release of consignment process, the Food Safety and Quality Center of MAFWR which supervises several land, sea, and air ports, as well as logistics cities will carry out either general or detailed inspection of imported foods.
5	**Regulations and standards**	Interested exporters who wish to export dairy products to Oman must meet all their regulations and standards. The following links are provided as a guide: **(1) Pesticide Residues** According to GSO 382:2021 - Maximum Limits of Pesticide Residues in Agricultural and Food Products, pesticide residue refers to any specified substances in food, agricultural commodities, or animal feed resulting from the use of a pesticide. It also includes pesticide residues from unknown or unavoidable sources (e.g., environmental sources). The technical regulation for pesticide residues is available in GSO 382:2021 - Maximum Limits of Pesticide Residues in Agricultural and Food Products and Final Draft GSO on Maximum Limits of Pesticide Residues in Agricultural and Food Products. **(2) Veterinary Drug Residues** According to GSO 2481:2021 - Maximum Residues Limits of Veterinary Drugs in Food, veterinary drugs residues are residues of substances which may occur in food commodities of animal origin resulting from the use of veterinary drugs. Those include the parent compounds and/or their metabolites as well as residues of associated impurities of the veterinary drug concerned. The technical regulation for veterinary drug residues in food of animal origin is available in GSO 2481:2021 - Maximum Residues Limits of Veterinary Drugs in Food. **(3) Food Additives** According to GSO 2500:2022 - Additives Permitted for Use in Foodstuffs, food additive is any substance not normally consumed as a food by itself and not normally used as a typical ingredient of the food, whether or not it has nutritive value, the intentional addition of which to food for a technological (including organoleptic) purpose in the manufacture, processing, preparation, treatment, packing, packaging, transport or holding of such food results, or may be reasonably expected to result (directly or indirectly), in it or its byproducts becoming a component of or otherwise affecting the characteristics of such foods. The technical regulations for food additives are available in GSO 2500:2022 - Additives Allowed to Be Used in Foodstuffs and Annex GSO 2500:2022 /

		AMD1:2023 - Additives Allowed to Be Used in Foodstuffs along with Final Amendment Draft GSO on Additives Allowed to Be Used in Foodstuffs. **(4) Contaminants and Toxins** According to GSO 193:2021 - Contaminants and Toxins in Food and Feed, a contaminant is any substance not intentionally added to food or feed for food producing animals, which is present in such food or feed as a result of the production (including operations carried out in crop husbandry, animal husbandry and veterinary medicine), manufacture, processing, preparation, treatment, packing, packaging, transport or holding of such food or feed, or as a result of environmental contamination. The term does not include insect fragments, rodent hairs, and other extraneous matters. The technical regulation for contaminants and toxins in food and feed is available in GSO 193:2021 - Contaminants and Toxins in Food and Feed and Final Draft GSO on Contaminants and Toxins in Food along with Final Draft GSO on MRLs for Heavy Metals in Food. **(5) Microorganisms** According to GSO 1016:2015 - Microbiological Criteria for Foodstuffs, microbiological criteria specify the limits for food products intended for human consumption and for food ingredients used in food industry. The technical regulation for microbiological standards of food products is available in GSO 1016:2015 - Microbiological Standards for Commodities and Foodstuffs. **(6) Product Standards** Imported dairy products shall also meet the relevant requirements of the following product standards: GSO 2519:2023 - Fermented Milk Products Heat Treated After Fermentation GSO 1347:2023 - Ultra-High Temperature Treated (UHT) Milk And (UHT) Flavoured Milk GSO 1347:2023/AMD 1:2024 - Ultra-High Temperature Treated (UHT) Milk and (UHT) Flavoured Milk GSO 992:2023 - Yogurt GSO 985:2023 - Sterilized Milk GSO 985:2023/AMD 1:2024 - Sterilized Milk GSO 2106:2021 - Infants Formula and Formula for Special Medical Purposes Intended for Infants GSO 2214:2015 - Code of Hygienic Practice for Milk and Milk Products GSO Codex Stand 206:2013 - General Standard for the Use of Dairy Terms

		GSO 21:2021 - Hygienic Regulations for Food Plants and Their Personnel Imported halal food shall also meet the relevant requirements of the following halal standards: GSO 2652:2021 - Halal Packaging - General Guideline GSO 2055-3:2021 - Halal Products - Part 3: General Requirements for Halal Accreditation Bodies Accrediting Halal Certification Bodies GSO 2055-2:2021 - Halal Products - Part 2: General Requirements for Halal Certification Bodies GSO 2055-2:2021/AMD1:2024 - Halal Products - Part 2: General Requirements for Halal Certification Bodies GSO 2055-1:2015 - Halal Food - Part 1: General Requirements
6	**Labelling, packaging and marking requirements**	**(1) Labelling** GSO 9:2022 - Labelling of Pre-packaged Foodstuffs and GSO 9:2022/Amd1:2025 - Labelling of Prepackaged Foodstuffs along with GSO 2406:2025 - Guidelines on Labelling of Food Products specify the labelling requirements for pre-packaged food that are presented in their final form to the customer. The following information shall be marked on the label: Name of the product; List of ingredients, including all food additives used and the allergy information; Nutrition information; Net weight and/or gross weight; Name and address of the manufacturer; Country of origin; Production and expiration dates (refer to GSO 150-1:2013 - Shelf Life of Food Products - Part 1: Mandatory Shelf Life and Annexes GSO 150-1:2013/AMD 1:2015 as well as GSO 150-1:2013/AMD 2:2022); Storage and mode of use instructions (if any). For the language on the label, if bilingual labels are used, one of the languages must be Arabic (e.g., Arabic/English). Final Draft GSO on Labelling of Food Allergens on Prepackaged Food specifies the labelling requirements for food allergens. GSO 2519:2023 - Fermented Milk Products Heat Treated After Fermentation (Long Life) [English draft] specifies labelling requirements for fermented milk such as yogurt, concentrated fermented milk, Laban, composite milk products, fermented cream, alternative culture yogurt, and flavoured fermented milk. GSO 2233:2025 - Requirements of Nutritional Labelling along with GSO 2333:2022 - Requirements for Health and Nutrition Claims on Food Products and GSO 2750:2024 - Nutritional Labelling Guide for Prepackaged Food Products require mandatory disclosure of nutritional information. The following nutritional information shall be declared on the labels of prepackaged food intended for direct consumption or after heating: The nutritive value

of the prepackaged foodstuff to including energy, protein, carbohydrate (e.g. dietary carbohydrate and dietary fibers), fats, saturated fats, trans fats, cholesterol, sodium, total sugars, added sugar and polyols (if any); The energy value and the amount of nutrients shall be expressed per 100 g or per 100 ml or per serving specified by the manufacturer; The energy values shall be declared in international units (gram, mg, µg, IU) and kilocalories; The nutrient content to be shown as a percentage of the Nutrient Reference Value (NRV). Below is a standard nutrition label format based on GSO 2233:2025 - Requirements of Nutritional Labelling for reference:

الحقائق التغذوية	
عدد الحصص في العبوة 8	
حجم الحصة	2/3 كوب (70) غرام
الكمية لكل حصة أو 100 مل او 100 غرام	
السعرات الحرارية	286
	* نسبة الاحتياج اليومي %
الدهون الكلية 10 غرام	%14
الدهون المشبعة 2 غرام	%10
الدهون المتحولة 0 غرام	
الكوليسترول 0 ملغرام	%0
الصوديوم 200 ملغرام	%10
الكربوهيدرات الكلية 42 غرام	%16
الألياف الغذائية 5 غرام	%18
السكريات الكلية 12 غرام	
يتضمن 10 غرام سكر مضاف	%20
**البوليولات 5 غرام	
بروتين 4 غرام	
*تدل نسبة الاحتياج اليومي على المغذيات في الحصة الواحدة مبنية على نظام غذائي يحتوي على 2000 سعرة حرارية.	

Labelling of GM foods shall be in accordance with GSO 2142:2011 - General Requirements for Genetically Modified Processed Food and Feed and Final Draft GSO on General Requirements for Genetically Modified Processed Food and Feed.

(2) Packaging and Marking Requirements

All packages used for food packaging should be food grade and in accordance with the following standards:

GSO 1193:2023 - Polyethylene Bags for Food Packaging Applications

GSO 839:2021 - Food Packages - Part 1: General Requirements

		GSO 1863:2021 - Food packages - Part 2: Plastic Package - General Requirements GSO 2545:2021 - Recycled Plastic Materials and Articles Intended to Come into Contact with Food GSO 2231:2012 - General Requirements for the Materials Intended to Come into Contact with Food
7	**Other information**	GCC Guide for Control on Imported Foods and GCC Guide for Imported Food Control and its Implementation Mechanisms govern food imports into Oman. Oman's Directorate General of Customs publishes Search Import and Export Requirements. International Trade Administration, United States Department of Commerce also provides more information on standards of trade including DGSM's contact. **(1) Customs Required Documents** The following documents are also required along with the shipment for customs clearance purposes: i. Permit delivery; ii. Commercial license/Commercial register in the relevant field that includes an activity of importation of foodstuffs, general trade or import permission specially for the imported products in the consignment issued by the concerned authorities; iii. List of Contents of the packing list issued by the producer indicating the container filling date, the types and quantities of food items, along with production and expiry dates for each item or dispatch; iv. Temperature records for frozen and chilled dairy products. **(2) Transportation – Certificate of Fitness for Transport Vehicle** Exporter, shipping agency or officially recognized third party in the country of origin or country of export should be able to provide evidence that assures the fitness of the vehicle used for transporting food and proves the suitability to transport the exported food. The temperature records are kept throughout the whole trip for chilled and frozen foods. **(3) Reserve Notification and Detention of Consignment** Where a consignment of food is found to be non-compliant with GCC requirements, the authority will issue a reserve notification that states the reason for the reservation and the product will be detained under official control.

		Situations where consignments will be detained include: Absence of a list of contents; Incompatibility of food items described in the certificate with those in the consignment; Absence of original copy of required health certificate and/or reference number of electronic health certificate; The required health certificate being dated before the production date of the food; The health certificate being issued after the date of shipment of the food; The food production date being before the date of the Halal slaughter certificate; Broken or changed security seals/locks prior to official inspection; Evidence of any fraudulent certification. **(4) WTO Import Licensing Procedures** Oman's legislation and notifications Oman's participation in WTO **(5) USDA Gain Reports** Oman FAIRS Country Report provides guidelines on Oman food import regulations for American exporters.

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